Comfort Guarantee



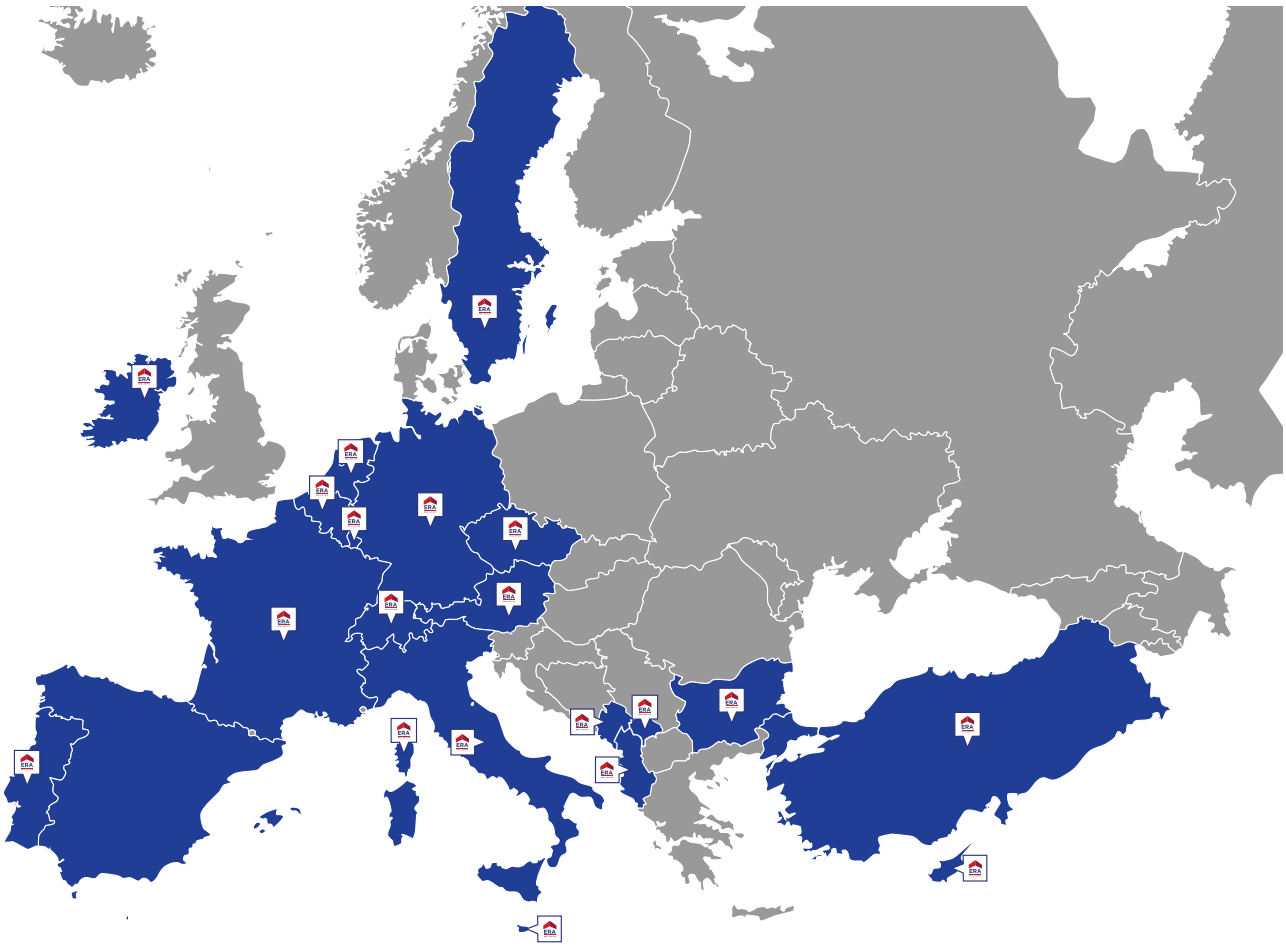
Our Story

Since its official launch in the United States back in 1971, ERA has grown into a real pioneer in the property retail industry. In a milestone move in 1993, the company, now named ERA Franchise Systems LLC, launched its European expansion with the first European office being set up in France.

Today, ERA Europe is one of the fastest growing residential real estate networks in Europe with more than 1,108 offices operating in no less than 17 European countries. Now ERA can be found in Albania, Austria, Belgium, Bulgaria, Cyprus, Czech Republic, France, Germany, Kosovo, Luxembourg, Malta, Montenegro, the Netherlands, Portugal, Sweden, Switzerland and Turkey. Earlier in 2022, ERA Real Estate set up shop locally, in the beautiful island of Gozo.

ERA's network includes approximately 39,000 sales associates worldwide and 2,350 offices in 39 countries and territories worldwide. Each office is independently owned and operated. Buyers and sellers of real estate across Europe can easily access the comprehensive services of ERA in most major and medium size cities, hence the collaborative approach by ERA's team and associates. To accomplish a high-quality service and efficient product delivery, ERA Real Estate integrates its ERA System and services over the ERA Internet System.

ERA Real Estate focuses on staying one step ahead, learning from its successes and mistakes. The company uses its global resources to understand what cultural adjustments are needed, to ensure methods, tools and systems are seamlessly integrated and well in place for better results.



Setbacks are part of life but we're here to make them as comfortable as possible, at least when it comes to those related to selling your property. Sometimes these issues are unavoidable and these disruptions might cause hassle for owners/buyers.

We are happy to launch our first-ever Comfort Guarantee, a guarantee service, free of charge, providing 24/7 service that gives comfort to both sellers and buyers. This service includes guaranteed assistance towards specific emergencies throughout the first year of purchase on any finished or furnished property.

Now isn't that the peace of mind you NEED in your life?!



What is covered by the ERA Comfort Guarantee?

The following is included in this package:



Burst pipes*[1] & leak detection



Failure of electric supply*



Loss or theft of keys



Breakage of glass. *[2]

The Client shall be entitled to the provision of a maximum of three (3) Services per calendar year.*[1]

Service is free for both sellers and buyers*[2]

*Service shall be capped at a maximum cost of two hundred Euro (€200) or two (2) hours of labour. Other Terms and Conditions apply as per the attached agreement.



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WWW.ERAMALTA.COM
+356 27020875

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